

INTEGRATED MANAGEMENT SYSTEM POLICY
ISO 9001:2015 & ISO 14001:2015

The integrated policy of the company is the cornerstone for achieving its objectives and forms the basis for the development, implementation and continual improvement of its Management Systems, which have been designed in accordance with the requirements of the international standards EN ISO 9001:2015 and EN ISO 14001:2015. DCARBON provides sustainability consulting and environmental certification services for buildings and real estate (such as LEED).

The company is committed to:

- The consistent implementation and continual improvement of its management systems in accordance with national and EU legislation and the management systems manual.
- The improvement of its environmental performance.
- Meeting client requirements regarding the quality of the services provided by DCARBON, addressing complaints and objections promptly and effectively through documented procedures.
- The prevention of pollution and the protection of the environment.
- The fulfilment of applicable requirements and compliance obligations for the Quality and Environmental Management Systems.
- The provision of the resources necessary for implementing this policy, as well as the objectives and targets set by management in support of it.

To achieve the above, the company has:

- Personnel with long-standing experience and high-level training in the services provided
- A sound organisational structure
- Appropriate means and infrastructure

The provision of quality services to clients must be an ongoing concern of both the company's management and all of its employees. All employees share responsibility for the company's commitment to quality and environmental management.

The services provided by the company must meet the ever-increasing requirements of the market and its clients and keep pace with developments in the field of sustainability. Furthermore, they must be distinguished by their reliability and by continuous support from the company, both essential in meeting the expectations of today's society.

As high service quality has become a fundamental expectation of society, efforts to continually improve the quality of the services provided must be ongoing.

On behalf of DCarbon

Charalampos Giannikopoulos, Legal Representative